



UNLEASHING THE
POTENTIAL OF
YOUR WORKFORCE

The WorkJam Digital Workplace

Open Shift Marketplace



EFFORTLESS SHIFT MANAGEMENT

Filling open shifts can be a challenge for managers. Even when there are enough employees to satisfy the needs of the schedule, those employees aren't always available to work. This leads to managers making a lot of outbound calls while racing to fully staff shifts.

Plus employees get frustrated when they don't have the option to pick up additional shifts, forcing them to work more than one job or worse, quit.

WorkJam's Open Shift Marketplace changes that. We let you put those open shifts into a user experience that's easy-to-use. Frontline employees can go in and choose from available shifts from their mobile device. Then they can offer to take them.

Our scheduling solution brings together the best combination of usability, functionality, and intelligent filtering. Staffing challenges are greatly reduced and frontline employees have more control over both their schedules and how much money they make.

Integrate with existing workforce management systems

WorkJam Open Shift Marketplace can be integrated to work with your existing **Workforce Management (WFM)** system. **WorkJam's** interface is intuitive and easy-to-use.

As employees choose shifts, the data is passed through to your backend **WFM** through an open API.

This lets companies who have already invested in robust **WFM** solutions continue to benefit from their investment in while making the employee experience easier and more flexible.

Create a regional talent pool

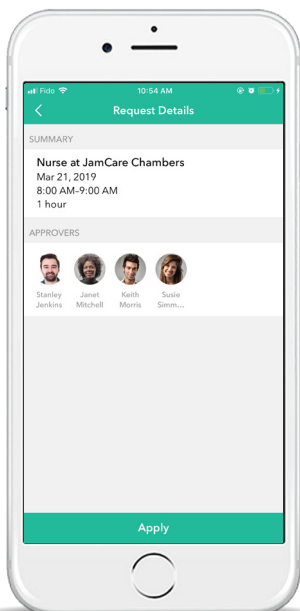
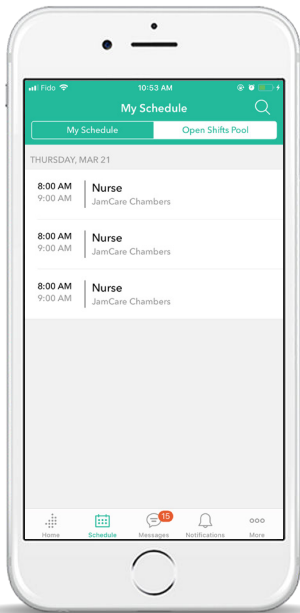
WorkJam's Open Shift Marketplace gives managers the freedom to not only offer up shifts to frontline employees in their own location but to other locations as well. Employees are able to bid on the shifts they want to work within the organization.

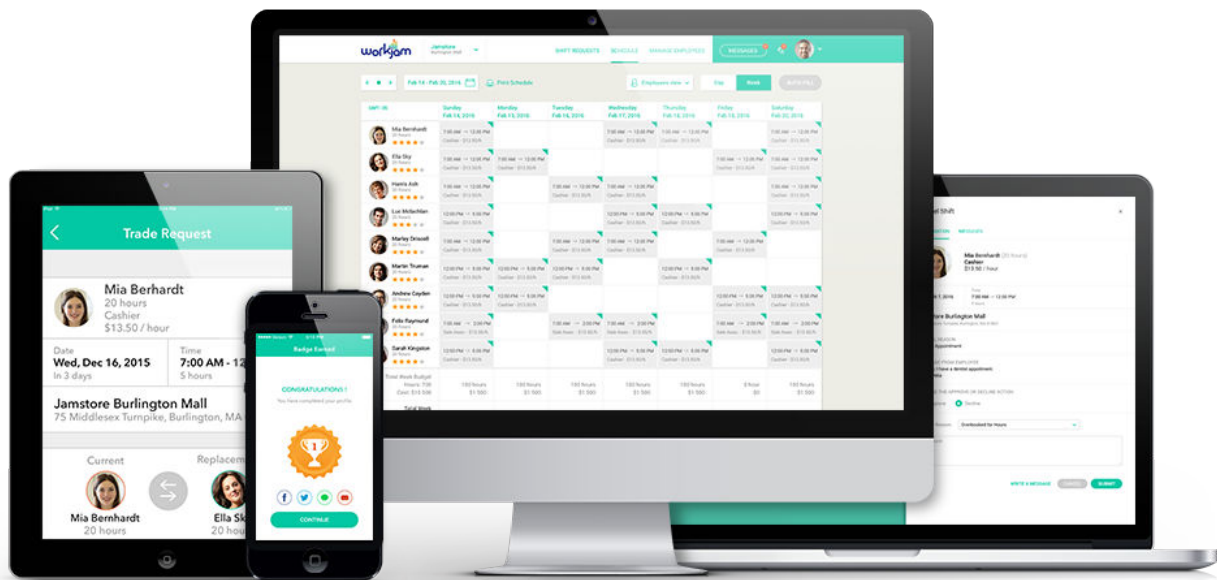
Managers across departments and locations can share frontline employees who possess the skills required to fill open shifts. This crowdsourcing of internal labor allows frontline employees to find new shifts outside of their regular location.

This pool of on-demand labor allows managers to dramatically improve staffing accuracy. Labor costs become significantly lower. Managers also spend less time on scheduling.

Intelligent workforce management and validation

WorkJam's Open Shift Marketplace allows managers to apply staffing rules your company follows to the scheduling process. When the rules are applied, open shifts are presented to employees based on defined





criteria such as:

- **Qualifications**
- **Skills**
- **Trainings completed**
- **Overtime rules**

Managers can easily post open shifts directly into **WorkJam** or they can be integrated via an existing **WFM**. These open shifts are presented to only the employees who meet the eligibility rules you defined in your **WFM** or HR system. Interested employees can then view and apply for open shifts using their phone. This ensures that only employees who qualify to work the open shift will see it and be able to apply to cover it.

Since the system displays shifts across locations, employees who are looking for shifts can find ones that fit their desired schedules and locations.

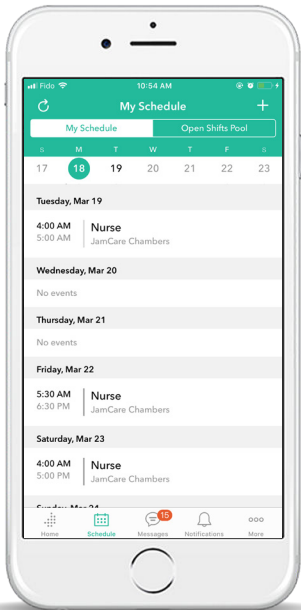
This leads to shifts getting covered with little effort by the manager.

Let frontline employees easily choose the shifts they want

In the **Open Shift Marketplace**, frontline employees can choose their additional hours. **WorkJam** prevents frustrating scheduling issues by displaying only the shifts an employee is eligible to take.

Frontline employees can go into the **Open Shift Marketplace** and pick up shifts that best fit into their busy schedules. When employees are empowered to self-select shifts, it's more likely that open shifts are filled by capable staff.

As a result, frontline employees are more engaged and satisfied with their work. Managers have the exact coverage they need to hit targets. And, customers benefit from having greater access to staff who possess the knowledge they need to provide a better overall experience.



Schedule a demo of WorkJam today and see how we help you unleash the potential of your workforce

[Request a Demo](#)