



UNLEASHING THE  
POTENTIAL OF  
YOUR WORKFORCE

# The WorkJam Digital Workplace

## Solution Overview



**WorkJam** is the only complete, modular, and mobile-first digital workplace platform built to maximize the productivity of your frontline workforce and make your organization the employer of choice. Our enterprise-class solution helps some of the most recognizable **Fortune 500** companies power their employee engagement strategies while reducing operational costs and increasing retention. Whether your employee is in a store, on the hospital floor, in a warehouse, on the production floor, or in front of a customer, the **WorkJam Digital Workplace** ensures they have the training, motivation, and affinity for their job to deliver on your brand promise to customers.

### ONE SOLUTION TO ENABLE FRONTLINE EMPLOYEES

Imagine your organization's operations, training, HR, and other teams having one mobile application in the palm of every frontline employees' hand that makes it easy to:

#### Communicate strategy to them

- Help them understand and execute tasks
- Provide them with training
- Get them important personal HR documents
- Allow them to manage their shifts
- Acknowledge their achievements
- Let them give head office feedback on what is happening on the frontlines

### DRIVE OPERATIONAL EFFICIENCIES

With **WorkJam**, your frontline employees become self-directing and self-servicing, eliminating the need for managers to manually assign tasks or deal with scheduling issues. Along with empowering employees to manage their schedules, **WorkJam** enables operating efficiencies. You get the ability to:

**Lower your operating costs.** Eliminate the cost of manual communication processes, reduce employee absenteeism and turnover while retiring redundant IT systems. A digital workplace also means a dramatic reduction in printing and mailing costs.

**Improve your staffing.** With an open shift marketplace (**unique to WorkJam**) employees can pick up shifts at other locations, which lowers vacancies, reduces customer complaints, and cuts time spent by managers filling shifts. HR gets faster onboarding, reduced recruiting costs, and increased scores on employee satisfaction surveys.

**Align your frontline.** Ensure tasks get executed by employees who are crystal clear on what is expected. Employees receive ongoing training with higher and faster completion rates. Get 100% delivery and verification of training.

**Become faster and more agile.** Corporate employees and frontline workers communicate and react to changing business conditions in real time, enabling changes to happen with an unprecedented level of efficiency, helping you stay ahead of the competition.

**Stay compliant.** Consolidate and sunset multiple IT systems and eliminate the use of non-compliant solutions that cannot be monitored like WhatsApp, Snapchat, and others.

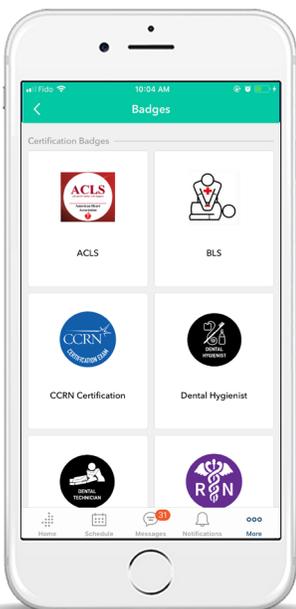
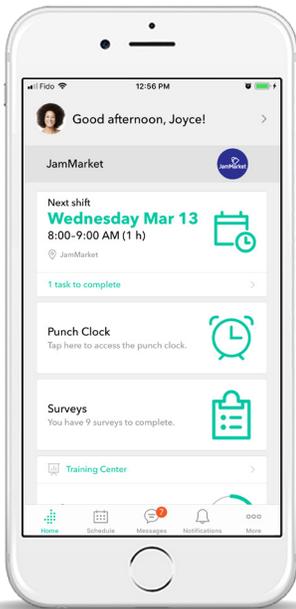
### CULTIVATE A LEGENDARY CULTURE

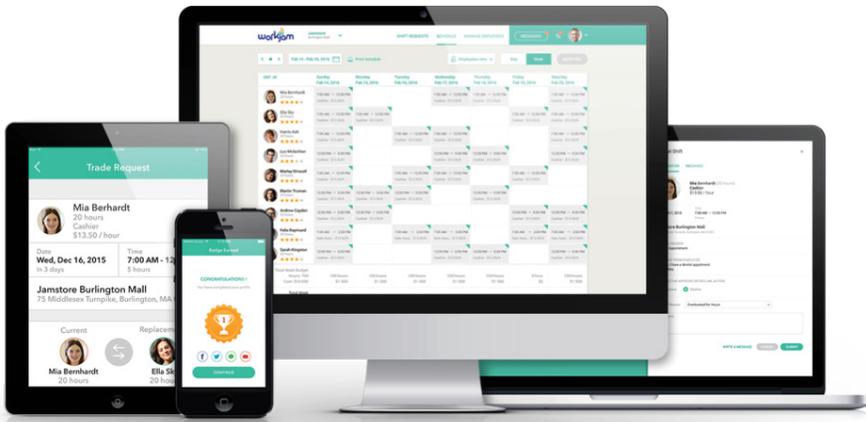
With **WorkJam**, organizations can create connections between frontline and head office employees, cultivating a sense of community. The social network effect of a mobile-first digital workplace not only drives organic engagement, it also lets employees see what is happening elsewhere in the company and feel connected to the global brand—inspiring greater levels of productivity and fostering a passion for delivering on the customer experience.

### MILITARY GRADE SECURITY

**WorkJam's Digital Workplace Platform** is built with better than enterprise-class security to protect your organization. Among the best practices we follow are:

- Audit and certification for SOC II and ISO27001
- Encryption of data-in-transit and at rest +





intuitive content management system to create clear instructions and include documents, videos, and other digital assets. Ensure work is being done properly along with detailed reporting with the ability to capture videos and images for approval and verification.

**MOBILE & WEB CLOCK**

Offer shift based employees a better way to clock-in and an easier way to access time cards. Employees can clock-in using smartphones or tablets, using their own personal device or a workplace kiosk.

**MESSAGING & COMMUNICATION**

Enable head-office, managers and frontline workers to communicate directly with specific employee segments and individually through channels on specific topics, direct messaging, and chat.

**TRAINING & ASSESSMENTS**

Post training materials, which can include content and videos targeted at specific audiences, track completion, and award digital badges based on assessment quizzes. Publishing is simple—broadcast new training materials to the relevant audience, segmented based on profile qualifiers.

**REWARDS & RECOGNITION**

Offer employees a way to advance through excellent performance, by tracking key metrics and rewarding achievements with customizable badges.

**SURVEY & POLLS**

Create, schedule, and broadcast targeted surveys and polls. Generate feedback, providing head office and managers with real-time, actionable insights to help drive value-creating performance management.

**DOCUMENT SHARING & CREATION**

Share encrypted, personalized files with specific groups of employees easily and securely. Develop document templates that automatically populate field values from existing systems, granting employees access to information and achieving compliance.



- application level encryption
- Web application security protection & real-time security threat monitoring
- Security controls throughout Software
- Development Life-Cycle following OWASP
- Support for GDPR requirements

**PRE-BUILT INTEGRATIONS FOR RAPID IMPLEMENTATION**

With an extensive library of API's, *WorkJam* has deep experience integrating with leading WFM systems such as *JDA* and *Kronos*. *WorkJam* allows for data from multiple backend systems to be aggregated in one solution and provides a consistent, unified user experience across those data sources (WFM, HCM, LMS and Content Systems), creating opportunities to consolidate legacy systems.

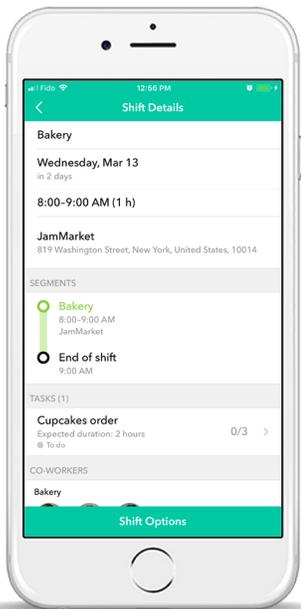
**WORKJAM FEATURES**

**SHIFT MANAGEMENT & SCHEDULE COMMUNICATION**

Empower employees with self-service management of their schedules by bringing the schedule to their fingertips in a mobile device. Enable shift trades, broadcast open shifts, and gather employee availability to improve schedule coverage. Easily integrate with your current workforce management solution or use *WorkJam's* end-to-end, rules-based scheduling solution.

**TASK MANAGEMENT**

Enable tasks to be standardized by the head office or by managers using *WorkJam's*



Schedule a demo of *WorkJam* today and see how we help you unleash the potential of your workforce

Request a Demo