



HEALTHCARE

Utilizing a Digital Workplace in a Healthcare Environment

Introduction

There is no doubt that there is a crisis in healthcare; with tightening labor budgets, resource challenges, and increasing patient expectations, no wonder turnover has been averaging 25% for the past few years. Of the employees who remain, they feel stressed and out of touch with management, disillusioned with the day-to-day paradigm in which they reside. They are disconnected and disengaged.

To be an effective organization within a healthcare system, you must provide a culture in which the skills, contributions, and qualities of employees evolve and be recognized. Yet, there is considerable evidence that sub-par working dynamics are all too common.

One manifestation of this is the degree of workplace stress reported throughout the healthcare industry. It has been demonstrated in recent years, across multiple studies and surveys, that healthcare workers and RNs specifically are among the most stressed yet disengaged employee groups. For example, a study conducted by the employment website CareerBuilder in 2014, found that healthcare providers have higher stress levels and complaints than employees of any industry. Moreover, 25% of medical personnel plan to switch jobs in the coming year, the survey found.

According to the CareerBuilder survey, 69% of healthcare workers reported feeling either stressed or highly stressed during their daily duties. And yet, despite strong evidence that the level of stress among healthcare workers is escalating, not enough is being done to address the situation.

As illustrated by a study published in Health Psychology Research in 2015, they found that “workplace stress can influence healthcare professionals’ physical and emotional well-being by curbing their efficiency... a negative impact on their overall quality of life.” But despite this assertion, the study, which examined a range of health professionals in their working environments, concluded that “there was a notable lack of workplace stress management strategies, which the participants usually perceive as a lack of interest on behalf of the management regarding their emotional state.”

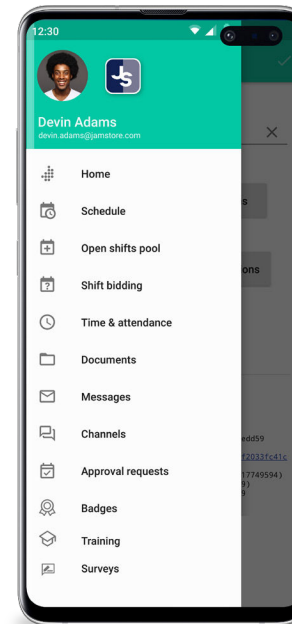
These two examples merely scratch the surface of the evidence, which documents the reality that workers in the healthcare industry are experiencing daily. While this can be partly attributed to the highly pressurized nature of the healthcare environment itself, it is also clear that much more could be done to improve the situation. It should also be noted that aside from the critical aspect of work in healthcare, this industry is now the biggest employer in the United States. Thus, the stakes couldn’t be higher.

Maximizing Worker Potential

In this challenging healthcare environment, it's critical to do everything possible to maximize worker potential. Yet, it is acknowledged that providing a fertile environment that can enable healthcare organizations to get the best out of workers is an ongoing challenge.

For example, a study in 2015 concluded that “some significant factors for lowering workplace stress include the need to encourage and morally reward the staff, providing them with opportunities for further or continuous education.” And another study in 2018 on healthcare support workers found that the “provision of training, support, and assessment could be improved by the organizational policy that promotes and protects healthcare support worker training, formalizing the provision and availability of on-ward support. Training and IT support should also occur on a drop-in basis.”

It seems clear that there is considerable room for improvement if healthcare institutions are to fire on all cylinders. This impression was backed up by the ultimate authority, the World Health Organization, in its extensive study on “improving health worker performance.” This lengthy document acknowledged that staff retention is a significant issue for the healthcare industry, precisely due to the pressure cooker environment that the modern healthcare industry has become.



In this context, it is perhaps not surprising that the turnover of staff in the healthcare industry has reached virtual crisis proportions. It is projected for healthcare-related posts to grow by around 20% over the next decade, while the industry is simultaneously experiencing a crisis due to a lack of qualified applicants. With one-million registered nurses expected to retire in the next 10-15 years, there is not nearly enough personnel being recruited into healthcare to replace the outgoing employees. And this pattern is repeated across multiple facets of the industry, not to mention a plethora of nations.

This squeeze on the nursing profession is a significant issue. When coupled with the challenge of retention, it is particularly problematic given the costs involved, much of which centers on the expense associated with onboarding and ongoing annual training. One early study explained the massive cost of turnover in healthcare, estimating the loss to be equal to 5% of the entire healthcare budget. At the same time, a recent report from NSI Healthcare Solutions indicated that the hospital turnover rate in the United States stands at a staggering 19%.

Representing, at best, a highly pressing issue for the healthcare industry, the good news is that the root cause of these problems has primarily been identified. In the aforementioned WHO report, researchers concluded that there are specific strategies that healthcare organizations, companies, and governing bodies can adopt to improve the situation.

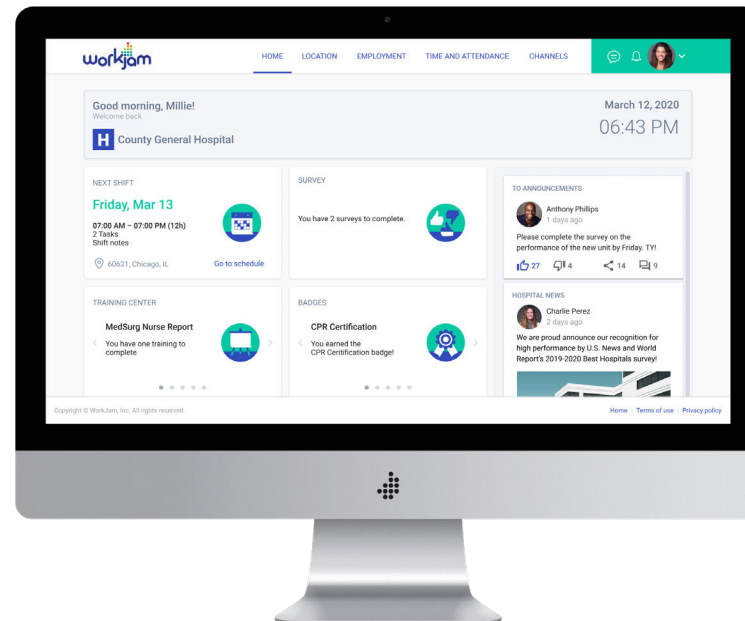
As causes for retention are likely to be rooted in both personal and work-related factors, strategies must address these causes simultaneously. Interventions can take place at the macro or health-system levels, such as HR policy and planning, rural recruitment and training, and bonding. They can also take place at the micro or facility level, aimed at improving job satisfaction by addressing working conditions, providing incentives, and offering professional development.

Changing Face of Healthcare

The way that we deliver, plan, and understand issues within the healthcare system is also changing, partly as a requisite response to this increasingly demanding environment. Technology is

becoming particularly important, and it is already evident that new techniques and technologies will play an ever more prominent role this decade, based both on existing trends and rapidly evolving technological innovations.

Indeed, there is an array of exciting technologies on the horizon, technologies that will have a transformative and disruptive impact on the healthcare industry. Technology such as AI, machine learning, big data, virtual healthcare, nanomedicine, virtual reality, and 3D printing will have a massive influence on healthcare systems going forward.



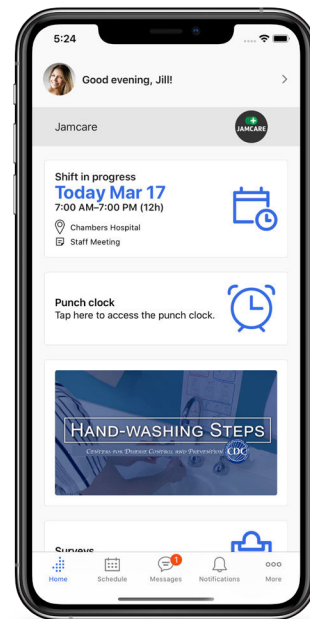
Thus, it's becoming ever more critical for healthcare organizations and professionals to be tech-savvy. And, indeed, tech is already helping solve many of the problems inherent in the sphere. Many healthcare professionals already recognize how important technology can be in their daily work, and reflected in the fact that in 2015, 80% of physicians used mobile apps regularly. It's already clear that this trend will only increase, as more doctors see patients virtually, take advantage of AI and machine learning techniques, and embrace the technological revolution.

How Digital Workplace technology can help change healthcare

Considering the factors that we have already discussed, we can conclude that creating the ideal healthcare environment or as close to it as possible, is essential to ensure that staff feel valued, have a voice, and perform at the requisite level. Failure to do so will perpetuate the current problematic paradigm for any healthcare organization, in what is already a hugely challenging environment. The obvious path forward is to embrace technology.

However, it's also important to consider steps you can take to deliver work/life balance to your employees, which in turn will help make them productive, and ultimately improve the way that healthcare runs, in a virtuous circle. The prevalence of stress in the healthcare working environment also shouldn't be forgotten, as this is the most significant factor that ultimately pushes talented people away from a career in healthcare.

With this in mind, a global leader in experiential learning Eagle's Flight, recommends the following retention



strategies in healthcare:

- Improved Engagement
- Fostering Teamwork and Communication
- Investing in Education and Continual Learning

That is where the right digital workplace can be very beneficial. Each of these critical areas can be adequately addressed with a digital workplace solution, while such software platforms can provide a host of other benefits as well.

The philosophy behind the digital workplace is to take everything that healthcare organizations and their personnel could ever conceivably need and deliver it one convenient place: schedule, shift and task management, training, communication, and surveys. Having all these tools in one place ensures that processes throughout the organization run more efficiently. The idea digital workplace assists with every aspect of organization within a healthcare body, spanning across departments, and aims to enhance internal processes so that the quality of healthcare that is ultimately delivered is significantly better than would otherwise be possible.

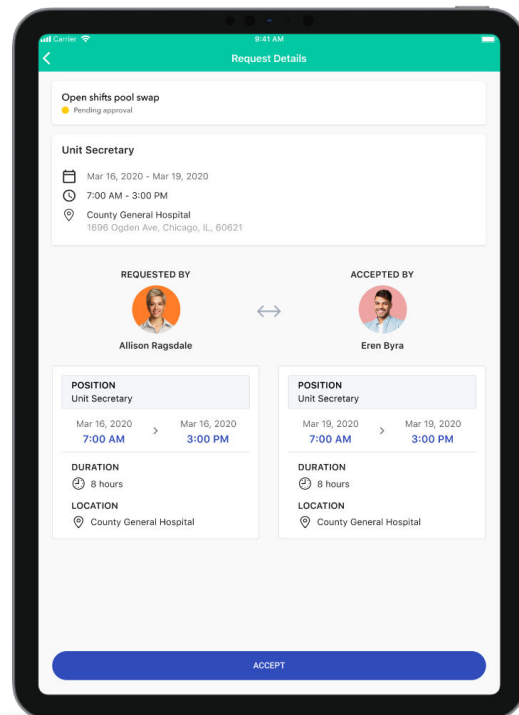
Solving the Disconnect

Communication is vital in virtually every walk of life, and in healthcare, this need is even more pronounced. Yet there are problems with communication in many healthcare

organizations. RNs, for example, feel especially disconnected from the organization.

And that's not all that surprising, considering the complexity involved. Admin, management, and frontline staff all need to be kept in the mix, there are very diverse roles incumbent within these groups as well, and information that needs to be communicated is often nuanced, complex, and highly specific, while it also usually needs to be understood and implemented with the utmost accuracy.

The fact is that there are many important conversations in healthcare that many employees never hear about whatsoever. They just aren't in the loop. There can often be a disconnect between what leadership is trying to achieve,



and the perspective and requirements of frontline workers and this schism exacerbates when the two critical aspects of a healthcare organization aren't communicating effectively.

The opportunity is to be able to translate market forces and the business decisions that stem from it into frontline terms articulating how such decisions tie into the health system's mission and values. Digital workplaces can solve for this and other issues by providing a powerful canvas for enhancing both internal and external communications. The modules included in digital workplace solutions draw together leadership, managers, and frontline workers into one cohesive unit, enabling intra-departmental communication, which in turn helps you deliver enhanced customer service.

The ability to deliver targeted communication is also a massive advantage, as this ensures that the right messages get to the right people, and also that workers aren't buried with yet more irrelevant communiqués that take up yet more of their valuable time. A new culture of inclusiveness through communication can also be fostered, while digital workplaces also make it possible to target communication towards certain demographics, again ensuring that the whole process is made considerably more efficient.

These advantages can manifest themselves in many ways within healthcare settings. One example would be the ability to upload videos of shift huddles or nursing forums to the digital workplace solution, so that medical teams

across an organization can access them as and when required. 'Video huddles' ensure that key personnel are kept up-to-date with hospital and unit communications without finding time to seek out the latest, in what is already a hugely crowded schedule.

It's hard to overstate just how important this is, as shift huddles are operationally vital in healthcare, and yet far too often, many key workers ultimately miss out on content and context because they just can't be available for all huddles due for a variety of reasons. This can then lead to games of telephone, and quite rapidly, what is a well-intentioned situation has degenerated in a culture of confusion, suspicion, and perceived exclusion.

Another big plus point of an *enterprise* digital workplace solution is their secure and private nature. While there are other messaging apps available, such as iMessage, WhatsApp, and Facebook, such software has a pretty checkered record when it comes to data privacy. This can be

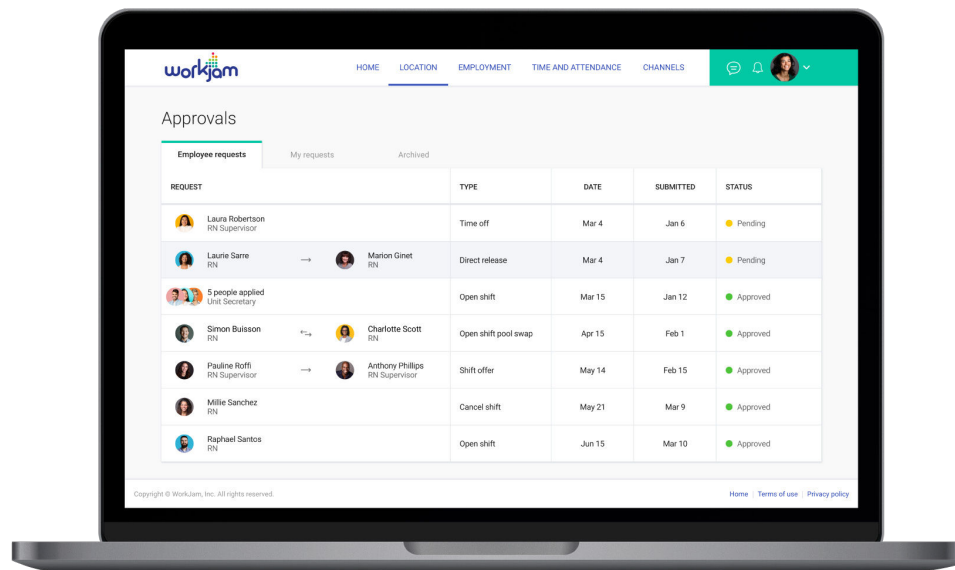
truly disastrous in the healthcare field, where patients have both a legal and moral right for their information to be kept entirely secure.

It is essential to note that freeware communication and chat solutions have been demonstrated to be less than secure.

Many examples and news stories exist where popular social media apps cannot be trusted from a privacy and security perspective, leaving aside the issue of what such freeware choose to do with your data. Commercially available digital workplace solutions emphasize security with industry-standard data controls.

That's why WorkJam has been developed from day one with this concept in mind. It is central to the entire ethos of the software.

WorkJam far exceeds the standards of other messaging apps, with encryption technology that protects the most critical data. WorkJam is also designed to integrate with other HR and Workforce Management (WFM) systems, giving it a real advantage over other comparable software.



Another advantage of digital workplaces is that they are designed to be 'one-stop shops.' People working in healthcare know only too well that teams waste vast amounts of valuable time on logging in and out of various tools for learning, scheduling, manuals, pay stubs, HR forms – the list goes on. Not only does this mean that their working day is harder to organize, but also that the quality of learning that they receive seriously diminishes. Healthcare organizations that operate without digital workplace solutions end up spending more time in order to garner a lower quality of learning.

For most healthcare workers, searching through meaningless emails seems to be an inevitable, yet hugely wasteful, part of the average day. There can be so many emails, so many messages, so many communiqués in general, that wading through them as a healthcare professional can be a tiring and time-consuming business.

Digital workplace solutions eliminate this problem with intelligent audience targeting, meaning that healthcare employees receive segmented communication based on their actual goals, attributes and credentials. Audience targeting provides relevance of messaging to them so that they can get on with what matters—improving productivity and patient care. Sophisticated algorithms ensure that the right people get the right messages and can then act on this information rapidly.

Military-grade real-time messaging, a cornerstone in WorkJam, ensures that every team member can communicate and collaborate quickly and efficiently. Your entire workforce becomes more informed, while the positive culture created can even help enhance worker morale. The opportunity of WorkJam Messages cannot be overstated, as it makes inter-departmental and inter-organizational communication so much easier, contributing to a much more synchronized, inclusive, and efficient way of working.

By offering WorkJam Messages as the sanctioned communications platform, break from the freeware, and provide a necessary, encrypted, messaging platform that ensures security and allow for auditing if required. It also means that it is much easier for co-workers to contact one another without sharing personal details such as contact numbers, email addresses, and so on. The privacy of an individual is protected, while all communication that does take place occurs in a safe and secure auditable environment, which again cannot be guaranteed by typical communication platforms.

Crafting a Better Schedule

Many healthcare organizations also experience massive problems with scheduling. Managers are often completely overwhelmed with work requirements, so organizing employee's shifts within a healthcare organization can be hugely challenging.

Yet dealing with this critical factor of the overarching system is phenomenally challenging. The schedules of most healthcare organizations are packed to the brim, and it can be unbelievably challenging to manage in this reality. And then there are all manners of laws and regulations to take into consideration, while overtime is another issue. Anyone involved in the organizational level of healthcare has almost certainly felt at some time that they simply have too many tasks to complete and too few resources with which to do them.

Shift Management helps employees and managers eliminate problems with scheduling by providing frontline employees with the tools they need to craft better schedules, while also automating a good deal of the process as well. Digital workplace solutions deliver the perfect combination of freedom of choice, customization, and labor-saving machine intelligence.

Central to this process is their exclusive Open Shift Marketplace technology, which leverages your current WFM solution but adds value in its ability to broadcast open shifts to all employees in our entire organization who are qualified to do the work. Open Shift Marketplace enables healthcare organizations to crowdsource from their entire pool of employees and staff units efficiently. This helps greatly increase the ability of an organization to fill shifts with all worker types, full-time, part-time, per diem. Several knock-on benefits result with this feature in place: it is

much easier to get employees exposure across units and helps to reduce overtime and costs associated. Use of the Open Shift Marketplace can even allow an organization to reduce or eliminate agency workers, which can be of critical importance in budgeting more effectively, always a key issue in the stretched healthcare sector.

If your scheduling rules include selection by seniority of schedule patterns, WorkJam also enables you to implement such rules and priorities. Further, workers can trade shifts with each other. In all cases, WorkJam can keep you compliant but referencing any rules available to it from your WFM system of record. Thus, the ideal balance of flexibility and control is provided to empower healthcare workers while ensuring that everything runs smoothly.

In all shift pick scenarios, customers can further incentivize patient coverage with ExpressPay. ExpressPay is a solution that can pay an employee up to 60% of their earned pay within 24 hours, once a shift has been completed. Employees are free to sign up for the services. As WorkJam is made aware of when the employee has finished punching in and out for the day, it can connect with your payroll provider and send the pay advance to the employee's account. At the end of each pay cycle, WorkJam will alert the payroll solution to the total amount that has been prepaid, which is deducted from the employee check keeping them whole. When you factor this highly sought benefit with the Open Shift Marketplace, what you are doing is setting

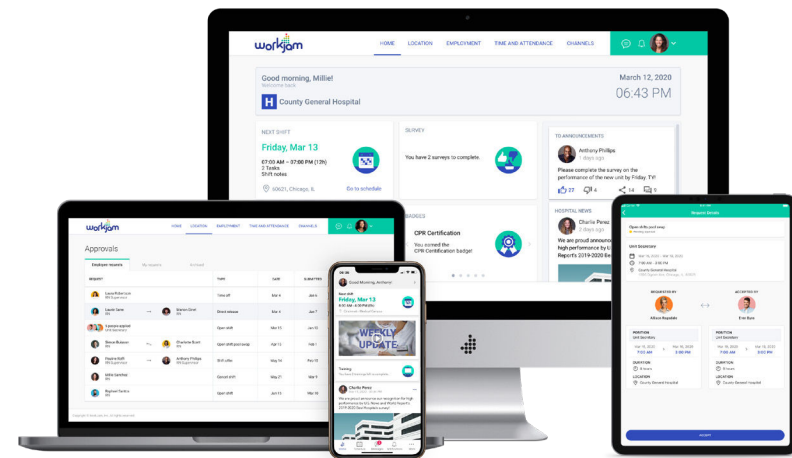


the paradigm for the employees' preference making your health system the employer of choice. Your patient coverage will rise further.

If you want to avoid missed punches for shifts, meals and breaks, another useful facet of WorkJam is the mobile web clocking, which enables staff to clock with a mobile device. Many large employers often find a long queue of employees waiting to punch, meaning that the process becomes even more arduous and time-consuming just to clock in and, more importantly, clock out. Some employees skip it altogether when lines get too long. WorkJam allows designated devices or employee devices to function as clocking devices, but only when employees are scheduled, and the devices are in the range of the geofences that HR will set per location. Each site can have multiple points where punching is allowed.

WorkJam geofencing also helps ensure that staff can only access aspects of the platform when they are on shift and location. This degree of security of WorkJam can ensure compliance across an organization of hundreds of people. WorkJam's ability to provide the fencing of compensable activities can lead to massive cost savings as well as the protection of sensitive information.

Task management is another feature that WorkJam offers, it enables employees to quickly access a visual representation of all of their tasks for any particular shift. These can then be timestamped as they are completed, and this, too, can be



made accessible across teams, or on any basis required. This means that managers and team members can liaise more quickly and easily, ensuring that all priorities within the healthcare environment are addressed.

Digital task management is a new concept for healthcare, as these tasks are typically done on paper. Massive paper trails still lie in the wake of standard checks and audits like an environmental walkthrough. The ability of digital workplace solutions to provide visual representations of tasks that are available to management and frontline workers alike is hugely valuable. Digitalizing and automating tasks in this field represent a huge step forward. For example, digitizing the checklist for crash cart checks or refrigerator checks creates a streamlined process with a real-time view of compliance.

Engagement

One might imagine that healthcare professionals are fully engaged. They're doing important work in an industry that they've trained hard to work in, and you would, therefore, expect them to be passionate about the work, and entirely on board with what they're doing.

But, in reality, engagement is a big problem in the healthcare industry. And the evidence exists to back this statement up. For example, the Quantum Workplace healthcare engagement report found that only 57% of healthcare workers are engaged at work. And Tower Watson's global workforce study unearthed almost identical figures.

Engagement is of utmost importance, as observers and experts almost unanimously agree that engagement has a massive impact on patient outcomes in the healthcare industry as well as retention. According to one study from 2017 in the Journal of Healthcare Leadership, workplace culture and employee engagement are associated with better metrics of healthcare outcomes, including safety and patient experience. Gallup research found that when employees are engaged, healthcare providers see a 15% increase in patient safety.

Digital workplace solutions address this major issue in several ways. They firstly enable managers to broadcast posts of curated content and company information.

Curated content can be extremely useful in healthcare, where valuable morsels of highly technical information are cropping up with great regularity. Leadership now has the ability to communicate ahead of time any upcoming changes it needs to socialize. It can detail how new decisions or changes play into the benefit of the organizational mission to drive quality care and outcomes. Frontline teams will, in turn, become less stressed about any new directive as they gain a thorough understanding. WorkJam also backs this up with social and community messaging, again enabling workers to feel part of an ongoing discussion.

Some solutions offer real-time messaging, especially useful during shifts or emergency purposes, where one needs to reach out to an entire group at once. This is also an interactive feature, with both comments and likes enabled, meaning that a useful debate can arise on important healthcare matters within a matter of minutes. Healthcare workers can see their views and expertise being noted and taken into consideration in the overall working of the system within which they're working.

Targeting is also critical in the healthcare system. The right people need the right messages immediately. WorkJam makes it possible to segment messages based on various demographics, crafting the most suitable audience for healthcare messaging, and enabling a truly personalized experience to be delivered to every employee.

A point of delineation for some digital workplace solutions is when they can help improve the quality of feedback and suggestions along with employee engagement via ongoing surveying and polls. Surveys function best when they can be targeted and personalized by management as required asking specific and targeted questions. Surveys can be capitalized upon in short order in a healthcare environment. You can ask for the insight of any employee group or groups to uncover issues or solutions that perhaps were not on your radar. As you poll for ideas, you can go out to these teams and have them vote on the best approaches to solutions. Survey participation is anonymous from a team perspective allowing for unfiltered and candid assessments.

Keeping on top of this is critical if employees are to feel engaged and valued, and this is so important in the healthcare industry in which staff turnover has become so rampant. Thus, WorkJam enables organizations to distribute surveys on a regular basis and gain valuable insights into life on the frontline. Leadership and managers get real-time, actionable insights while sidestepping a lot of the logistical challenges associated with acquiring employee feedback.

WorkJam makes it possible to accurately capture the workplace experience of staff, as well as the patient experience. Ultimately, all healthcare organizations are driven by the patient experience, yet it is surprising how

frequently within the existing system that organizations do an extremely poor job of capturing, documenting, and measuring this.

With WorkJam, everyone can become part of the ongoing conversation, leading to a healthier working culture and one in which workers are empowered, leading to stronger individual performance, superior employee retention, and ultimately better patient outcomes.

Training is a Major Opportunity

Training is both a tremendous opportunity and a paramount concern in healthcare, and it remains one of the most troublesome issues for healthcare systems to solve. Yet this can often flounder, in a healthcare climate in which staff has too much to do and too little time to do it in. Adding to the complexity is the inability to precisely target the right audiences for each and every course in the LMS system, figuring out which training is pertinent and a priority takes away from patient time. Live skills evaluations also become easier, as assessments are easy to create and deploy, and any scores that need to be recorded by a manager is simple through the badge and points features.

The paramount concern surrounds the nature of healthcare training where it is specialized and complex and requires continual refreshing and updating; this is one industry in which you cannot fall behind the curve. All employees

need to have their fingers on the figurative pulse, as well as literal ones. It's critical for all healthcare workers to keep abreast of the latest developments in their field, but this can be hugely difficult to organize in such a fast-paced and pressurized sphere.

The tremendous opportunity comes in the form of offering line staff with coursework that puts them on track for non-traditional professional development. Your employees already have the essential credentials you sought as you hired them. Ongoing training and recertification ensures their suitability for specific shifts, but at the same time, many of these employees are seeking new challenges beyond their letters. The opportunity within a non-traditional professional development offering has the potential to foster increased engagement, career growth, and employee retention. For new grads the opportunity is similar in that you are able to engage and train them right away ensuring they know all the steps and procedures around specific equipment or even disease training.

Digital workplace solutions can be useful in these scenarios. The Micro-Learning solution included in WorkJam allows your existing training delivery through a mobile-first platform. You can break these training into smaller logical packages, making them conform better to the mobile environment as well as the working environment.

WorkJam Training is designed to ensure that ongoing learning is fun and engaging as well since progress can be tracked against a leader board. Personalized training materials can also be sent to staff with customized content that is targeted at particular audiences—an innovative feature in the healthcare industry, in which there is such a vast degree of specialism.

WorkJam Training also directly ties assessments to learning materials, meaning that the progress of staff can be closely monitored on an ongoing basis. Enabling workers to enjoy their progress and observe areas where they need to improve and provides a vital insight into worker competence and required fields of training for managers.

And there is a range of possibilities via WorkJam, with the ability to craft custom assessments in multiple formats. This makes it easy to create onboarding packages for new members of staff across a range of medical disciplines. At the same time, more experienced workers can also be kept in the loop and allowed to learn new skills and competencies, all in an environment that is intuitive, user-friendly, and fun.

Publishing training results and insights are also straightforward and powerful, with WorkJam including the ability to broadcast new training materials to any relevant audience, with full customized targeting available.

The opportunity to deliver micro-learning in a convenient and accessible format is hugely advantageous as this provides healthcare workers with the prospect to digest learning in 2-3 minute modules that are all in one place, intuitively.

The inclusion of badges in WorkJam ensures that learning can be factored into the everyday organization in a seamless fashion that would have been impossible previously. The badge feature helps workers keep track of their knowledge while enabling the organization as a whole to understand and document the development of staff. This is useful for both management and engagement, and can again help with shift assignments, as open shifts can then be more readily connected to specific badge criteria.

Learning with WorkJam makes the whole business of scheduling far more flexible and powerful while streamlining the learning process so that employees learn more useful information more quickly. Badges also reward employees for completing training and provide a valuable way for workers to track their personal development.

Waste and the Lean Approach

Finally, waste is an essential issue across multiple industries, and many shrewd businesses have adopted a

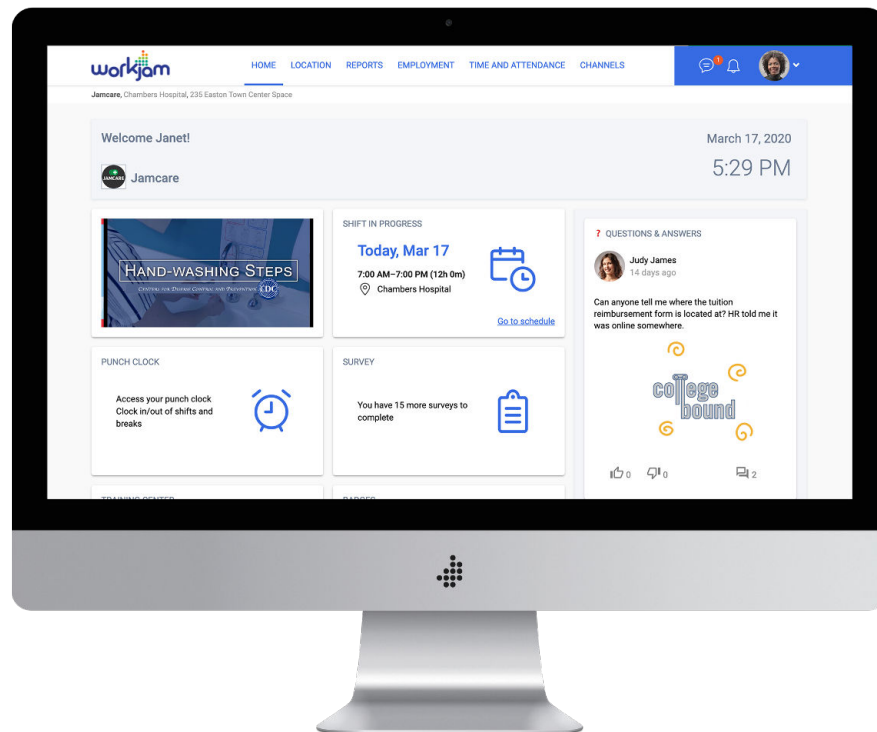
Lean Management approach to address this. The central idea involved with lean management is maximizing customer value while minimizing waste, i.e., creating more value while using fewer resources. Central to this is the ongoing evaluation and updating of processes to improve output relative to input continually.

Digital workplace solutions help healthcare systems achieve this by cutting down on wasteful paperwork and making it considerably easier and more convenient to access documents than trying to find the latest information out of a binder or bulletin board. Teams can share documents in a centralized workspace, which not only means that workers can access important information more efficiently, but also that it is fully secure at all times, thanks to sophisticated encryption.

New technology-based solutions enable all documents to be brought into one digital workspace, making it easy for multiple teams and organizations to access them as required. This can be vitally important in the healthcare environment, in which critical decisions often need to be made in a short timeframe. Still, they also need to be based on accurate information. Digital workplace solutions make this process much easier for healthcare teams.

Implementing a digital workplace solution makes life easier for frontline workers and HR teams alike, helping to contribute to a less wasteful corporate culture, and

providing a more efficient, and even ecologically friendly, approach.



Other WorkJam Features

It's impossible to detail all the ways that WorkJam can assist in the healthcare system in a white paper of this length. But here are a few other key features that can be particularly valuable.

- Rewards, Badges with optional Leader boards allow leaders to build more meaningful recognition into everyday workflow. Awards help recognize employees for the contributions they are making. At the same time, leader boards offer employees a way to advance through excellent performance by tracking key metrics and rewarding achievements with badges or through an optional rewards program.
- Tie your LMS and Rewards systems into WorkJam. Make the most of these investments yet make them more accessible to improve use and results.
- Schedule Communication - Create ideal schedules for your healthcare organization while ensuring full legal compliance.
- WorkJam Extend - Leverage your current WFM investment and integrate the Open Shift Marketplace along with other Employee Self-Service features.
- Connect and Protect - Protect employee privacy by enabling communication through the WorkJam system as a proxy for personal contact information.
- Documents Center- Ability for employees to get access to their payroll check stubs or W-2 in secure manner.



Summary

There is no doubt that the healthcare industry is challenging. Healthcare organizations have many balls to juggle, and it often feels as if they have insufficient hands to do so. And when you consider how pressurized their jobs and daily lives can be – it leads to disengagement and ultimately unwanted staff turnover. Which is, of course, harmful to patient outcomes; a result that no-one wants.

Implementing a digital workplace solution such as WorkJam can be a big part of the solution to these formidable issues. WorkJam helps healthcare organizations completely reorganize their staffing, training, and communications to

vastly improve their entire operation. The platform ensures that mission-critical workers are fully engaged, and that diverse teams across your healthcare system are all fully connected, leading to a joined-up and cohesive working culture. It provides sophisticated and ongoing training packages, helps eliminate wasteful practices, and delivers all this in a safe, secure, private, and fully encrypted environment.

Running a healthcare organization will always evolve and be a daily challenge but WorkJam can play a significant role in ensuring that things run as smoothly as possible.

*For more information on WorkJam and how we can help you
unleash the potential of your workforce, contact us today.*

[Request a Demo](#)