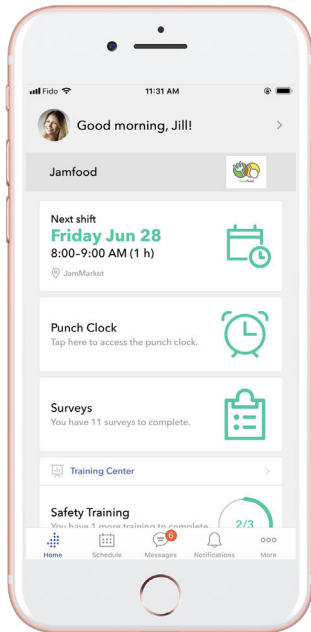




UNLEASHING THE
POTENTIAL OF
YOUR WORKFORCE



WorkJam for Food Services

Boost repeat business and create a pleasurable dining experience with the WorkJam Digital Workplace



The food services industry is experiencing a labor crisis. Good employees are hard to find. And, employers are finding it even harder to keep them.

Frontline workers struggle to succeed when schedules are inconsistent—a situation that often leads to them first getting more than one job and then leaving once a more suitable place of employment is found.

In 2018, turnover rates in the restaurant industry hit a staggering 74.9%. That meant that for every four employees interviewed, hired, and trained, three left. Managers are locked in a cycle of hiring and training that wastes both time and money. It creates uncertainty around scheduling and, worst of all, it leads to a less-than-excellent experience for diners.

WorkJam is on a mission to help eliminate this cycle. We provide a single platform solution that not only puts frontline employees in control of their earnings, it allows them to create a career path within your company, helping to ensure they become true rock star employees.

PREVENT REGRETTABLE ATTRITION

Stop losing great employees. Create a path for those superstar employees that you want to keep.

WorkJam helps put employees in control of their careers, by allowing them easy access to the training they need to get ahead, a way to manage their schedule, provide meaningful feedback, and be rewarded for their efforts. It also gives them a way for them to foster strong relationships with their fellow employees.

Engaged frontline workers feel like the work they do matters. They work harder. They stay longer. They become a part of the team. They allow managers to focus on managing, rather than hiring. And, they provide superior service to restaurant patrons.

IMPROVED COMMUNICATIONS

WorkJam replaces old methods of communication with a system that enables real-time communication throughout the entire company. Powerful target audience segmentation ensures the right people receive the right information at the right time.

Managers save time by pushing out information about the day's specials to all staff (and only those staff) who are working that day. Head office can pass along updates and announcements without having to rely on the telephone game. HR can notify team members of policy updates or mandatory training.

Having a streamlined communication system that

ALL INFORMATION IN ONE PLACE

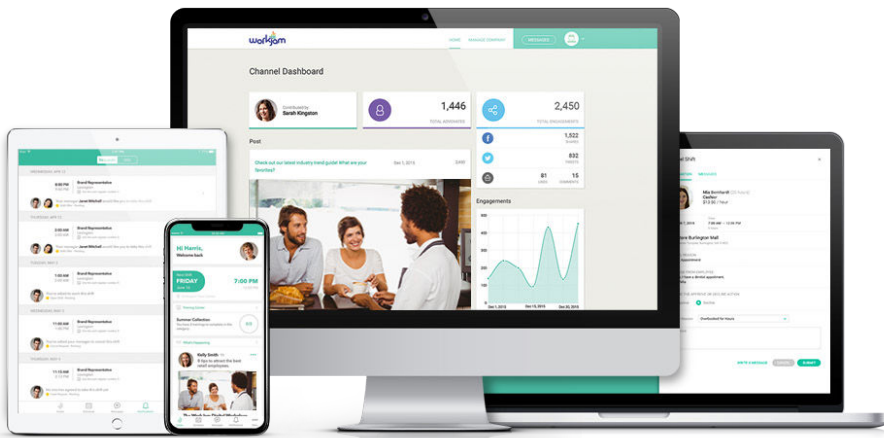
Instead of the usual one system for payroll, one for HR, one for training set up that most companies have, **WorkJam** puts everything in one place. Everything from training to task management to payroll can be accessed with our convenient single sign-on platform. No need to remember multiple passwords. No more trying to guess which system does what.

This frees up resources across the company. IT no longer has to dedicate as much time to resetting passwords for a multitude of systems, since there's only one password to remember. Head office saves money by using a single platform. And, everyone gains access to the information they need to thrive in their jobs.

GAMIFICATION OF TRAINING

WorkJam removes the pain from training new employees by providing them with all the resources they need in the palm of their hand. Plus, we help make training fun with leaderboards that track progress. Frontline employees can have friendly competitions to see who can complete the most trainings. Workers can also earn badges that can be traded in for rewards, such as special scheduling privileges.

This provides managers and HR with a clear view of who has completed trainings and who is qualified to do certain jobs within the company. It also frees up resources by eliminating the need for managers, or HR, to manually provide training. Everything is available to frontline employees in easy-to-digest pieces. It can be completed on their own time.

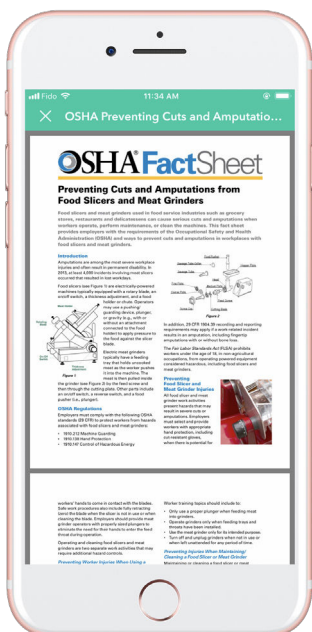
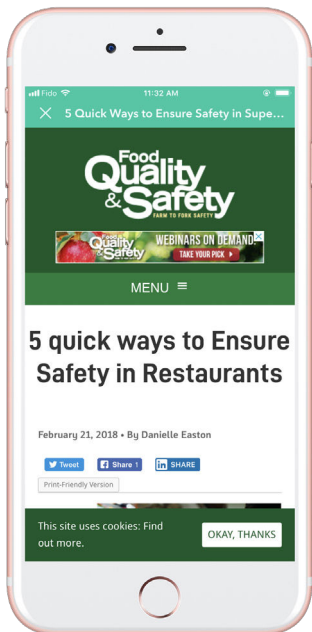


operates in real-time reduces the amount of time and resources it takes to make decisions and pass on necessary information. It also enables frontline employees to grow as a team, by providing them with a secure and sanctioned channel to communicate amongst themselves.

EMPOWER EMPLOYEES TO TAKE CONTROL OF THEIR INCOME

WorkJam puts frontline employees in control of their schedule and earnings. The **Open Shift Marketplace** not only lets workers pick up open shifts at their location, but it enables them to find shifts at other locations within the chain as well.

This lets employees work as much as they want and helps eliminate the need to find a second (or third) job. As a result, shift coverage increases. Managers can spend more time leading, instead of building schedules. And, because the **Open Shift Marketplace** creates a regional talent pool, multiple locations can take advantage of superstar employees. They no longer have to constantly interview, find, and hire new team members.

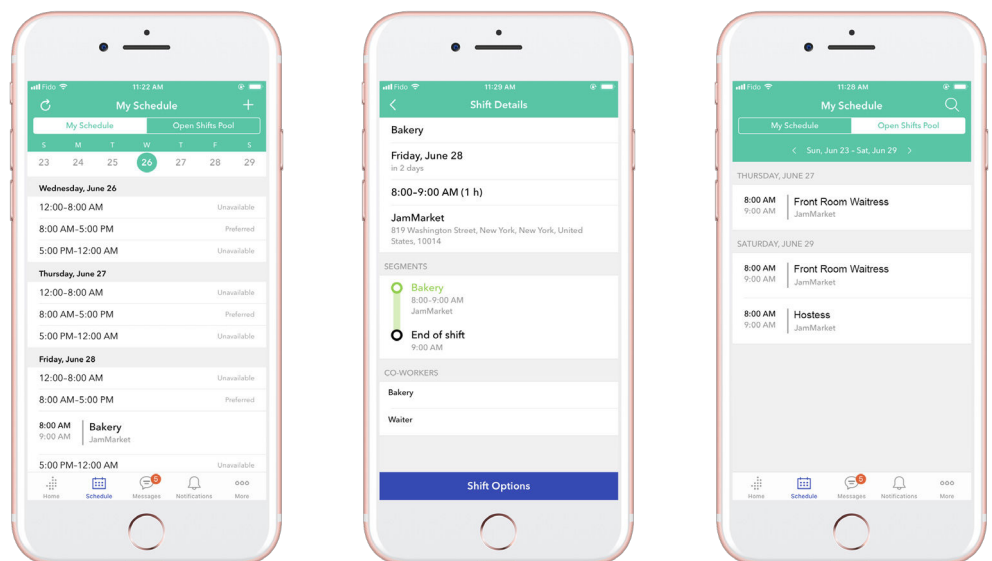




CREATE POSSIBILITIES FOR THE WHOLE TEAM

WorkJam isn't just a platform that a small segment of your organization can benefit from, everyone experiences the benefits.

- **Food service staff** can now take control of their earnings and career paths. **WorkJam** opens up a world of possibilities for frontline employees. They can effortlessly swap shifts, or find any available shifts. Gain easy access to the training they need to advance. Are kept in the loop with messaging and communications. Plus, they get to work for an employer who values them and rewards their efforts.
- **Front and back of house managers** can create an employee experience where training, scheduling, and communications exist in a single place. They can dedicate their time to ensuring things are running smoothly and that employees are happy, instead of spending too much time filling holes in the schedule.
- **HR and Payroll** are given the ability to push out the necessary information to employees in a seamless manner. Gone are the days of having to access a different portal for each system. **WorkJam** provides HR and Payroll a secure, encrypted place for all communications and documents, which would be anything from important tax documents to policy updates.
- **Regional and general managers** get a fully engaged team to work with. Notifications and updates can be sent out to specific teams across a region or zone. Superstar employees are easier to identify (thanks to training leaderboards and badges). This allows regional managers to help excel within the company and feel valued—ultimately breaking the expensive turnover cycle they often get locked into.



Schedule a demo of **WorkJam** today and see how we help you unleash the potential of your workforce

Request a Demo