



UNLEASH THE  
POTENTIAL OF  
YOUR WORKFORCE

## The WorkJam Digital Workplace

### Rewards & Recognition



#### ENGAGE YOUR FRONTLINE EMPLOYEE

If your frontline employees don't feel confident and supported on the floor, then your customer experience suffers and so will your sales. An engaged employee is someone who comes into work confident that they know what they're talking about and feel like they're developing and growing within your organization.

With **WorkJam's** customizable badge system you can instantly recognize any milestone you want. This gives you the power to cultivate a legendary frontline culture that acknowledges a variety of achievements, from how long an employee has been with the company, to most sales of a certain product. Badges are reported back to managers and head office, to help track employee progress.

Badges can also be tied to training. Frontline employees can be awarded badges for taking different training courses, they can earn points towards advanced badges, and they can be on a leaderboard where they can see how they rank amongst their peers.

Plus it's a great follow up tool for managers to see who's at the top of the board and who's at the bottom. With **Rewards & Recognition**, you can recognize the achievements of your frontline employees, helping them feel like they're a part of a

team that not only cares about the work they do, but encourages them to unleash their potential.

#### CREATING A UNIQUE REWARD SYSTEM

##### A step beyond basic badges

**WorkJam** lets you create badges to suit your organization. Badges can be company specific, location specific or even task specific to help frontline employees feel like their accomplishments are important to the company.

##### Easy integration with existing systems for accurate recognition

In retail, for example, our **Rewards & Recognition** functionality comes with bi-directional integration support, allowing for point of sale (POS), learning management systems (LMS), and human capital management (HCM) data synchronization. This helps track employee progress and ensures your frontline employees get the recognition they've earned. For instance, by using an automated assignment via API and integrations with the Notification upon Badge Assignment feature, you can track sales using POS and Sales Audit data for sales incentive badges.

##### Drive engagement through encouragements

As employees complete trainings and earn badges, they not only unlock their own potential within your organization, but they pave the

for gifts and other rewards through WorkJam partners or a vendor of your choice.

## Make training exciting

Encourage frontline employees to seek out and complete training with the leaderboard. Any time a training is completed, employees earn points that turn into badges on the leaderboard.

Employees can track their progress on the leaderboard and use the progress of their teammates to encourage them to seek training, as well.

Leaderboards can be setup to be location specific, or company-wide creating the possibility for your entire organization to level up at the same time.

Badges and rewards can also be tied to employee incentives and loyalty programs.

## A complete record of skills

WorkJam makes it easy for you to see who's good at doing what in your organization. Badges give you a clear sense of which members of your frontline team are ready for a promotion, who's mostly like to be suited for a certain position or even who needs to step up and do more training. And, best of all, progress and badges are reported back to both managers and head office, so that they can keep track of employee accomplishments. Managers and head office also have governance over rewards programs.

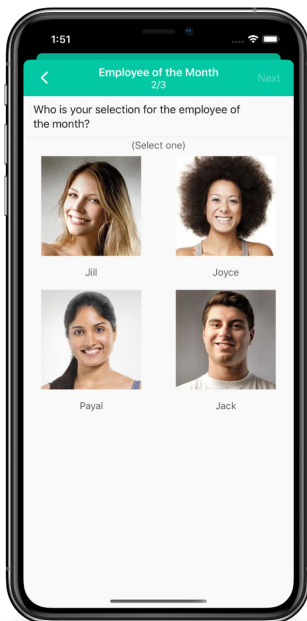
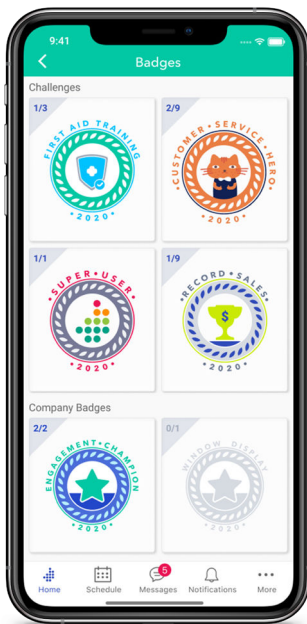


way for your organization to help them grow.

As they earn badges, frontline employees gain access to additional trainings and areas for growth. They can earn certifications for specific skills, earn the ability to take on shifts that reflect their skillset, and gain special access to channels in WorkJam that are only accessible by employees who've earned certain badges.

## Reward employee growth

Badges provide a way for managers to acknowledge employees who are pursuing the training they need within the company to earn promotions. Employees have a way to see how much more training they need to complete and managers get a snapshot of who the up-and-comers are on their team. Managers also have the ability to manually assign badges and levels based on observations from the frontline. Employees can earn points by finishing trainings, passing assessments or executing tasks. These points can then be redeemed



Schedule a demo of **WorkJam** today and see how we help you unleash the potential of your workforce

Request a Demo