



UNLEASH THE  
POTENTIAL OF  
YOUR WORKFORCE

## WorkJam for Distribution Centers

*Increase retention and improve the employee experience with WorkJam Digital Workplace*



***The logistics sector is struggling with a labor shortage, and distribution centers (DCs) are no exception. An average turnover rate above 30% forces fulfillment operations to improve retention rates, onboard faster, train more efficiently, and communicate in multiple languages. Not only does this turnover impact the supply chain, but it also affects customer metrics.***

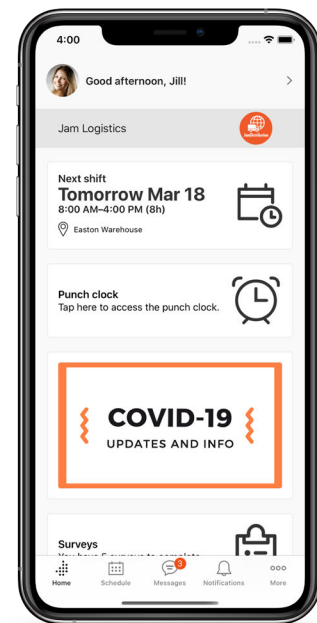
WorkJam's Digital Workplace for frontline employees solves these issues while increasing the productivity of your workforce. WorkJam's Digital Workplace for frontline employees provides:

1. Enhanced shift management and coverage with easier labor law compliance
2. Better communication with the workforce
3. An upskilled workforce through simplified training

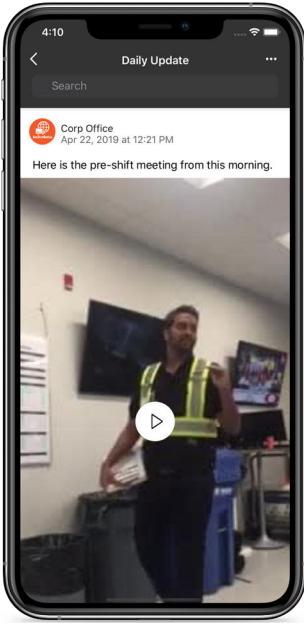
### ***Simplified Communications & Task Management in Real-time***

Distribution centers rely on the pre-shift huddle to disseminate critical information to the entire workforce at once. With WorkJam, the first shift's huddle can be recorded for reference and accessed in the app. If employees miss the huddle, arrive late, or simply can't hear the shift leader well, they can now review the huddle on video and post questions to clarify any issues.

Operationally, WorkJam delivers real-time messaging, so whether on the floor with a handheld, or at home on a personal device, targeted communications for both settings can be had. WorkJam also makes re-hiring efficient and faster. When you ramp up your workforce for high season, you can keep that seasonal relationship going by creating a dedicated communication channel through which you can alert & onboard previously trained employees, thus reducing hiring timelines.



A digital workplace also breaks down language barriers—an essential feature for a distribution center with a multilingual workforce. Menus and app features can be accessed in 28 languages, with more languages currently being added.



WorkJam also streamlines task management. Managers can push task projects to specific managers, who can then break out & assign tasks to trained employees and monitor task performance in real-time. WorkJam can also push relevant remedial task training videos to an individual worker's app automatically in the event of a violation or accident.

### **Better Training**

With the WorkJam Digital Workplace, training is fully standardized. Workers may repeat training on their own as often as they want, and managers can also audit employee training to ensure completion. There is also a leaderboard showing the top performers, which drives friendly competition & completions.

This level of training control is especially ideal for DCs and warehouses that hire temporary workers for peak season. These workers can be efficiently trained through the app without impacting workflow for other members of the workforce.

### **Easier Shift Management & Better Shift Coverage**

With a digital workplace, scheduling mishaps become a thing of the past. Managers can push alerts about open shifts to all eligible workers across departments and facility locations. Employees have access to up-to-date schedules at their fingertips. They can easily swap shifts or volunteer for available shifts or even VTO without

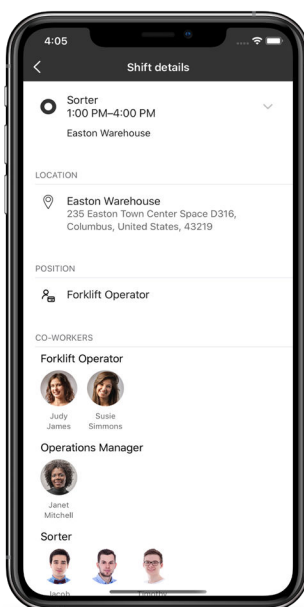
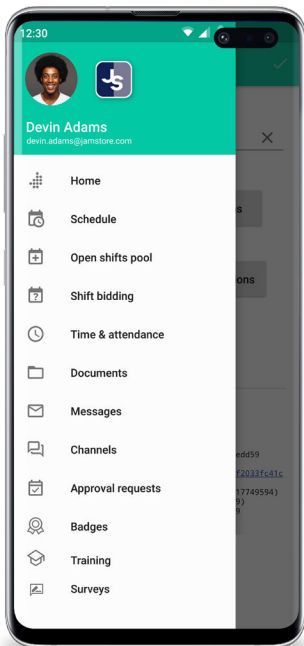
taking up a manager's time, with all shift transactions are always qualified through your workforce management solution, so you stay compliant. And when you add on WorkJam ExpressPay, you provided an additional incentive to cover open shifts by paying employees 60% of wages for shifts they worked within the last 24 hours.

### **Why WorkJam?**

The WorkJam Digital Workplace offers superior functionality over other digital workplace solutions. WorkJam can be live within 5 days without a heavy burden on IT departments.

The versatility of the WorkJam platform allows companies to build audiences, as well as segment groups, communications, and schedules. It also integrates with Kronos, JDA/Blue Yonder, and other leading workforce management solutions. As a fully scalable solution, users can onboard WorkJam for a single feature and easily expand to other features later on.

Typically, WorkJam's customers achieve an ROI of 400%+ on their investment in WorkJam's Digital Workplace Platform and payback in less than six months. Get in touch with WorkJam today and learn how you can achieve breakthrough increases in productivity for your frontline employees with better communication, more effective training, efficient and fast onboarding, and better shift coverage.



Schedule a demo of **WorkJam** today and see how we help you unleash the potential of your workforce

Request a Demo