

WORKJAM ATTRACT & RETAIN

ADDRESS YOUR LABOR SHORTAGE - ONCE AND FOR ALL

Dynamic Availability

Simplify shift availability edit requests and approvals



Open Shift Marketplace

Enable associates to cover/swap shifts within each territory



Onboarding & Upskilling

Train employees to fill all open shifts, and advance in their career



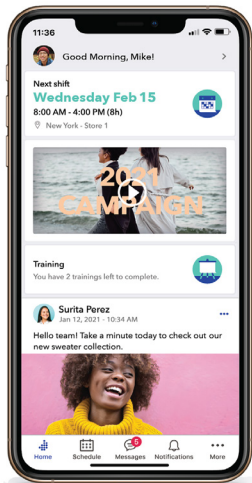
Employee Relations

Open two-way communication channels with your workforce



ExpressPay

Improve candidate attraction with same day pay benefit



WHAT IS WORKJAM?

WorkJam brings Communications, Learning, Task and Shift Management together into a single mobile app that solves today's recruiting and retention challenges. As a single pane of glass solution, WorkJam helps you manage your frontline and synchronize it all with your back-end systems.

Our Digital Workplace helps attract and retain employees while streamlining operations and driving a consistent customer experience. WorkJam's proven ROI and expertise help deliver improved compliance and continuity with lower absenteeism and attrition rates by providing your frontline management and workforce the tools to engage and get the job done - consistently - ensuring that everyone has the information, context and tools needed to be successful in their roles.

CUSTOMERS WHO UPGRADED TO WORKJAM



REACH YOUR ENTIRE WORKFORCE

With an average adoption rate of 84%, WorkJam Digital Workplace ensures organizations can interact directly with their entire workforce.

- ✓ QUICKLY DISPERSE CRITICAL INFORMATION
- ✓ SIMPLIFY ADMINISTRATIVE ACTIVITIES
- ✓ INCREASE ENGAGEMENT AMONG STAFF
- ✓ IMPROVE SUCCESS RATE OF TRAININGS
- ✓ TAP INTO THE VOICE OF THEIR EMPLOYEES
- ✓ IMPROVE ROI IN EXISTING BACKEND SYSTEMS

OPERATE EFFICIENTLY AND RESILIENTLY

- ✓ STREAMLINE ONBOARDING
- ✓ ACHIEVE TASKS AND WORKFLOW PERFECTION
- ✓ COMMUNICATE, EDUCATE AND ALERT
- ✓ DEPLOY & TRACK TRAINING AND COURSEWORK
- ✓ CROWDSOURCE SHIFT COVERAGE BY REGIONS
- ✓ RECOGNIZE, REWARD, AND RETAIN

BUILD EMPLOYER BRAND EQUITY

- ✓ IMPROVE EMPLOYEE FINANCIAL WELLBEING
- ✓ LOWER HIRING COSTS WITH HIGHER RETENTION RATE
- ✓ EXTEND COVERAGE AS EMPLOYER OF CHOICE
- ✓ INCREASE CUSTOMER SATISFACTION WITH A SEASONED WORKFORCE

BETTER UTILIZE YOUR EXISTING WORKFORCE

- ✓ INCREASE RETENTION BY OFFERING CONTROL OVER SCHEDULES
- ✓ CROWDSOURCE LABOR ACROSS LOCATIONS
- ✓ PLACE EMPLOYEES BASED ON TITLE, AVAILABILITY, TRAINING, AND SKILLSET
- ✓ INCLUDE EVERY EMPLOYEE AND ALLOW THEIR VOICES TO BE HEARD

SHORTEN TIME TO PRODUCTIVITY WITH STREAMLINED ONBOARDING

Turning new hires into valuable team members takes time, but WorkJam Training can speed up the process. Standardized digital training enables employees to ramp up faster while mitigating poor work practices right from the start. New hires can learn and train virtually before setting foot on-site to make sure they'll fulfill quota.

In addition to digital knowledge libraries for Standard Operating Procedures, employees can repeat training until they pass. Managers can audit employee training at any time through extensive reporting, pictures, and videos to ensure proper completion of tasks. New employees can be efficiently onboarded without impacting the workflow for other members of the workforce.

BETTER SHIFT COVERAGE WITH CROWDSOURCING & YOUR EXISTING WORKFORCE

WorkJam engages existing employees with more control over their schedule.

Employees can set their availability for upcoming weeks based on their current circumstances. You can permit them to adjust, even at the last minute, increasing their flexibility without impeding the labor planning.

WorkJam's Open Shift Marketplace allows employees to swap shifts and broadcast them to eligible coworkers or pick up additional shifts at other locations—all while remaining compliant with labor laws and WFM rules.

GROW AND CERTIFY TALENT

With WorkJam's badges and certifications, organizations can orchestrate their workforce with precision based on titles, availabilities, locations, trainings, and skillsets. For example, each shift can have at least one certified forklift driver, or you can send out an open shift to employees with at least two years of experience on the job.

WorkJam's ability to work with split shifts further enables organizations to test different shift durations that might appeal to more applicants due to the increased flexibility improved work/life balance.

DIVERSITY AND INCLUSION

Inline translations and language-specific channels ensure that every employee is included. Video trainings and communication with images can broaden the available labor pool even wider to non-native speakers without sacrificing quality. Top-down messaging distributes messages to every employee, and bottom-up communications, including surveys and polls, make every voice heard.

All of that would allow them to sustainably tap into a larger, cheaper, slightly less qualified labor pool, with WorkJam mitigating most of the difference. That will ultimately give them a long-term competitive advantage that competitors are not able to replicate.



ONE PLATFORM. ONE APP. ONE SINGLE PANE OF GLASS.

TASK MANAGEMENT

LOCATION AUDITS

OPERATIONS PLANNING

WORKFLOWS & IOT ALERTS

SHIFT & STAFF MANAGEMENT

OPEN SHIFT CROWDSOURCING

REALTIME MESSAGING

TARGETED MESSAGING

MANDATORY RESPONSE MESSAGING

SURVEYS & POLLS

MICRO-TRAINING AND LEARNING

CERTIFICATION, BADGES AND REWARDS

EXPRESSPAY

INCIDENT MANAGEMENT