

EXTEND YOUR WORKFORCE MANAGEMENT PLATFORM TO YOUR FRONTLINE TEAMS WITH WORKJAM

Workforce Management (WFM) platforms help corporate handle the planning, budgeting, forecasting, and optimization of schedule management – but your frontline teams want more. They crave the flexibility desk workers have had for years to be able to adjust their schedules when needed without penalty. At the same time, field managers are being burdened with manual work, finding replacements for call-offs or shift releases – and it costs enterprises millions each year in inefficiencies, turnover, and ultimately, customer satisfaction.

What if you could extend your WFM to your frontline and offer flexible staffing and scheduling, and an Employee Self-Service app that includes everything from availability to time off requests, shift changes, and shift swaps, to shortening or extending shifts and seeing pay slips – anything that your employees are going to want to request that has to do with their schedule and pay – and finally end the shift management nightmare? **You can.**

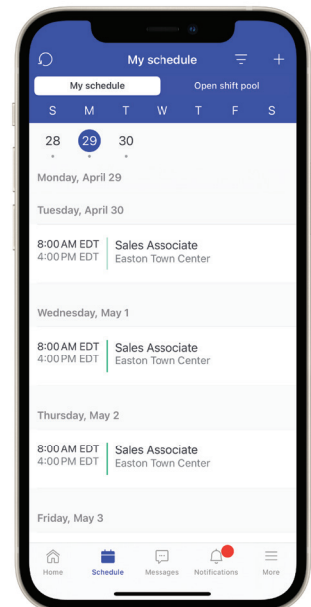
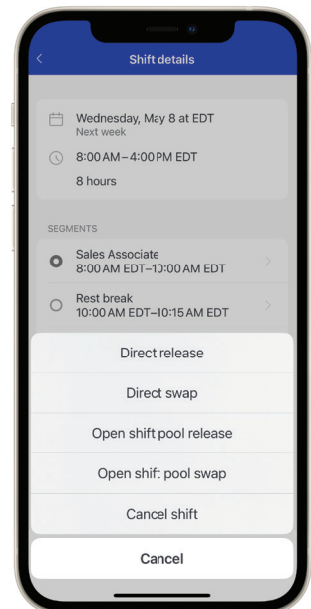
PRODUCT OVERVIEW

WorkJam augments and extends WFM to bring harmony to the discord of scheduling and staffing for companies that are frontline worker dependent.

By marrying employees' want for the flexibility desk workers have, and the control and management corporate needs in the WFM to keep operation humming, WorkJam ushers in a new era of technology innovation that saves manager time with capacity and schedule management, reduces costs, empowers your staff, and increases frontline retention and engagement.

Our simple-to-use solution helps employees and managers cut staffing and scheduling pain points. It is automatically compliant with internal policies, union restrictions, and government regulations, ensuring things like overtime rules or seniority priority aren't violated. As a result, managers are freed from the challenges of trying to fill shifts or honor requests and they spend less time worrying about and working on scheduling. WorkJam's app brings together the best combination of usability, functionality, and intelligent filtering to reduce staffing challenges and give frontline employees more control over their schedules and work-life balance. It allows your frontline workers to manage their shifts six different ways with direct shift release, open shift pool release, open shift pool swap, direct swap, offer shift, or cancel shift.

You can take it to the next level with WorkJam's Open Shift Marketplace and create an area of unassigned shifts available for your workers to apply for. The open shifts will be customized so workers will only see what they are qualified to pick up based on role, location, and badges (qualifications they can earn and hold within the app that creates advanced workflows based on triggers you set). With Open Shift Marketplace, workers can select shifts that work for them or pick up shifts based on their schedule. Because the system has restrictions and rules already set up, like overtime policies and local regulation laws, workers will only be able to select compliant shifts personalized to them. This removes human oversight and the human error factor, resulting in a perfectly harmonized shift management and staffing process. You can create your schedules, or have your managers create schedules, in your WFM and then push that information to WorkJam. In the WorkJam system, frontline employees and field managers can manage shifts, staffing, and have the exceptional Self Service features they need to be efficient – including EpressPay, a WorkJam feature for Early Wage Access. This extends your WFM all the way to your frontline.



When our solution is coupled with other modules, like Task Management, Employee Communications, or Learning, it levels up compliance and execution by intelligently automating tasks to the qualified person on-shift, or by only surfacing aspects of the app when the worker is on the clock. This automation creates efficiencies and reduces managers' time – and that makes an immediate impact on the bottom line.

With WorkJam's Flexible Scheduling module, you can use all, or a selection of these features, to extend your WFM solution:

- Schedule Presentation
- Employee Self-Service
- Shift Swaps, Releases & Pick Ups
- Multi-location / Department Open Shifting
- Shift Availability
- Time Off Requests & Approvals
- Web & Tablet Clocks
- Timecard Management
- Manager Staffing Tools
- Configurable Compliance, Approval Processes & Workflow

COMMON CHALLENGES ADDRESSED

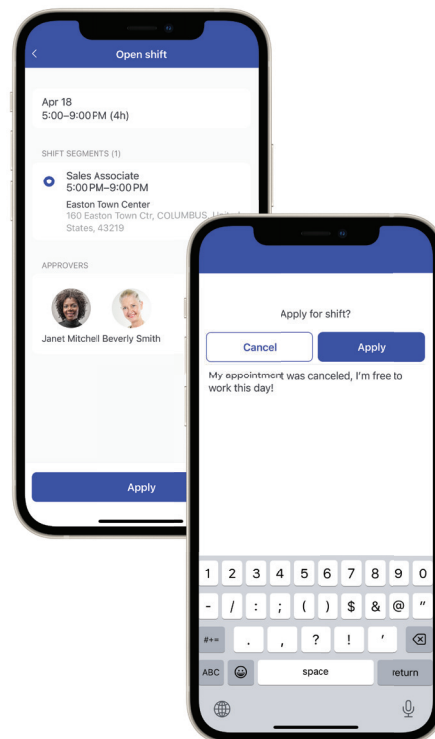
Without WorkJam, organizations may be challenged with:

- **Ridged Scheduling = Understaffing:** When scheduling is ridged, employees call off or just don't show up. This creates stress on the location and the team to perform – and it often falls short.
- **Managers' Burden:** Managers spend a lot of extra work only to find they do not have enough time for high-value activities like coaching and customer service.
- **Retention:** Workers not showing up for shifts or quitting are expensive and causes operation disruptions for field managers and location staff.
- **Compliance & Violations:** Verifying compliance creates operational inefficiencies and risk – and violations are expensive.

BENEFITS OF EXTENDING WFM FLEXIBLE SCHEDULING TO THE FRONTLINE

WorkJam is the cutting-edge answer to common frontline challenges:

- **Automated Precision:** Our solution seamlessly integrates with your WFM or HR systems to deliver schedules that respect internal policies and governmental regulations, safeguarding against overtime infractions and ensuring legal compliance.
- **Flexible Scheduling:** Filters based on skills, hours logged, and employee availability ensure efficient staffing and enable shift trades only among qualified employees. Workers will have the flexibility to pick up, release, or swap shifts as needed.
- **Effortless Compliance:** WorkJam automates compliance checks across multiple locations, granting instant insight into potential conflicts and hours worked, preventing non-compliant shift assignments.
- **Dynamic Staffing:** The Open Shift Marketplace extends beyond your location, enabling a regional talent pool that significantly lowers labor costs and optimizes staffing accuracy.
- **Empowered Employees:** By allowing frontline workers to self-manage their shifts, you foster a more engaged and satisfied workforce, brimming with the initiative to provide stellar customer experiences.



SUCCESS STORIES

JCPenney implemented WorkJam and associate referrals increased

3X

while turnover and overtime spend notably reduced.

A global food service giant filled

5,000

shifts with Open Shift Marketplace.

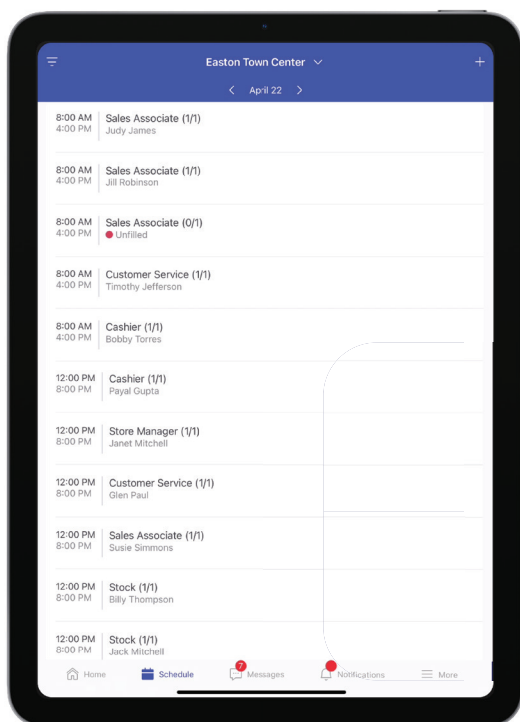
A large retailer using WorkJam has a

97%

active associate usage rate.

THE WORKJAM DIFFERENCE

- **The Only Solution That Can Extend Your WFM:** WorkJam is the only Digital Frontline Workplace that is a super app to extend your WFM with intelligent workflows, advanced analytics, and AI to power workforce efficiencies.
- **Create Talent Pools:** WorkJam's Open Shift Marketplace gives you the ability to offer shifts across regions, positions, or locations – offering flexibility to workers and staffing where and when you need it most.
- **Full Compliance With Ease:** Reduce manager burden, administration debt, and overall business risk by reducing human error and automating compliance with the most advanced capabilities in the market.
- **A Unified App For All Frontline Needs:** WorkJam keeps it simple: choose one module today and scale as your needs grow. This allows you to have the must have today and ensure you have the accelerators for success tomorrow.
- **World-Class WFM Partnerships:** With deep partnerships and integrations with the best-in-class WFM providers, WorkJam is the world-leading solution for your Digital Frontline Workplace.



YOUR PATH TO AN ENGAGED, OPTIMAL FRONTLINE WORKFORCE BEGINS HERE

WorkJam is more than just a solution – it's your partner in creating a work environment that values both managerial ease and employee satisfaction.

Say goodbye to scheduling and staffing complexities and hello to a harmonious workplace where compliance is the norm, and your targets are confidently met.

If you're ready to revolutionize your schedule management, contact our team to speak to an expert and get started on your journey towards flexible scheduling with WorkJam.

LET'S GET JAMMIN'!

[Speak to an Expert](#)