workjam

Frontline Operations Platform

WorkJam is a frontline operations platform for deskless employees. It gives organizations a single system to communicate with the frontline, drive consistent execution, deliver SOPs and training in the flow of work, and orchestrate scheduling, compliance, and workforce self-service.

WorkJam is modular by design. Organizations can deploy the modules they need now and expand over time.

The Complete Overview - Platform Modules
Deploy Any Combination

Communications
A targeted frontline communications command center with channels, live streaming, surveys, chat, a knowledge center, read tracking, and inline translation in 50+ languages, with compliance controls like shift-fencing and geofencing.

Task Management
Assign, track, and verify execution with photo and video proof, dashboards, audit trails, and compliance controls that ensure tasks are completed on shift and on-site.

Audit
Digitized inspections and checklists with real-time scoring, reporting, and corrective action loops that automatically generate follow-up work.

Task Connect
Unifies task execution across multiple systems so frontline teams can complete workflows in other tools without losing visibility, reporting, or compliance in WorkJam.

Employee Learning
Role-based learning and microlearning delivered in the flow of work, including SCORM support, certifications, due dates, and reporting tied to readiness and compliance.

Staffing and Labor Orchestration
Self-service shift management, open shift marketplace, availability, and time workflows delivered as the modern engagement layer on top of enterprise WFM systems.

Quicklinks
A single entry point that launches employees into the systems, tools, and resources they need, with audience targeting and on-shift access controls.

AI Agent
An embedded digital co-pilot that answers questions, guides processes, and surfaces the right content, learning, or tasks using natural language, while respecting permissions and governance.

Site Coach
A site-level digital command center designed for kiosks and shared devices, supporting shift handoffs, key updates, schedules, tasks, and custom widgets.

WorkJam Insights and Data as a Service
Built-in analytics plus secure APIs and data feeds to deliver WorkJam data into enterprise BI tools and data warehouses.

Integrations, Workflows, and SSO
Open APIs and connectors across WFM, HRIS, payroll, LMS, ERP, and collaboration tools, with SSO support via standards like SAML and OIDC.

Trusted By

Ford · ROSS DRESS FOR LESS · ULTA BEAUTY · Shell · Al-Futtaim

THE VENETIAN RESORT LAS VEGAS · aramark · AMERICAN EAGLE | aerie

Why WorkJam?

Everything Connected
WorkJam is not a set of disconnected tools. Communications can trigger tasks. Tasks can require training. Audits can generate corrective actions. Scheduling eligibility can be tied to certifications.

Precision Matters
Target by role, location, shift, tenure, certification, and department. Not just the right site, the right person.

AI Built In, Not Bolted On
AI that lives inside workflows, surfacing resources, guiding multi-step processes, and reducing reliance on managers.

Technical and Administrative Scalability
Built for enterprise scale with governance, approvals, content management, access control, and analytics.

Insights Delivered Your Way
Operational data and frontline activity are visible in WorkJam and can also be delivered into your BI environment through APIs and feeds.
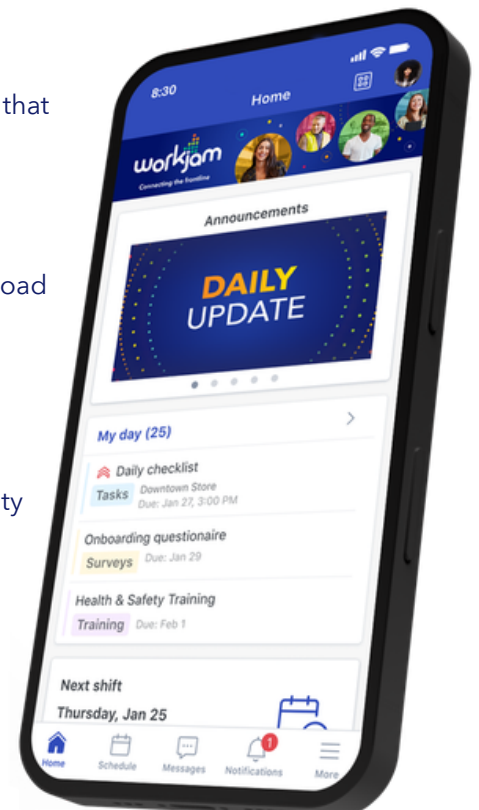
Easy to Run. Easy to Love.
A modern experience for frontline employees, with enterprise controls for HQ and operations leaders.

Business Benefits

WorkJam improves business performance by strengthening the frontline system that drives customer experience and operational results.

Organizations use WorkJam to achieve:

• Higher productivity through consistent execution and reduced administrative load

• Higher engagement through clearer communication and two-way connection

• A continuously upskilling workforce through learning in the flow of work

• Higher retention and lower turnover through clarity, development, and flexibility

• Better compliance and operational consistency across every site and shift

Proven Business Impact.
Driving measurable operational performance.

97%
TASK COMPLETION RATES

32%
LOWER TURNOVER
Reported by a retail customer

87%
WEEKLY ENGAGEMENT
Frontline usage

50+
LANGUAGES SUPPORTED

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WorkJam connects your frontline workforce to the systems that power your business, without replacing your existing investments.

Integrates seamlessly with your existing systems
UKG | SAP | Workday | POS | ERP | connected devices
& more

Request a Live Demo

workjam.com